

Privacy Policy



Open Doors

Serving persecuted **Christians** worldwide

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Introduction

Welcome to our privacy policy. We are Geopende Deure – Open Doors NPC (2004/023397/08), and this policy sets out our plan of action to protect your privacy.

We respect your privacy and take the protection of personal information very seriously. The purpose of this policy is to describe the way that we collect, store, use, and protect information that can be associated with you or another specific natural or juristic person and can be used to identify you or that person (**personal information**).

Who does this apply to?

This policy applies to you if you are:

- a visitor to our website
- a beneficiary of our organisation's goods or services; and/or
- a donor to our organisation

What does this policy seek to protect?

Personal information

Includes:

- certain information that we automatically collect when you visit our website
- certain information collected on registration (see below)
- certain information collected on submission; and
- optional information that you provide to us voluntarily (see below)

but excludes:

- information made anonymous so that it does not identify a specific person
- permanently de-identified information that does not relate or cannot be traced back to you specifically; and
- non-personal statistical information collected and compiled by us

Why do we require your Acceptance?

To use our website, you are requested to accept all the terms of this policy. If you do not agree with anything in this policy, we request that you stop using our website or interacting with us.

Are you of Legal capacity?

To donate or interact with us, you must be of legal age, and not younger than 18 years old, or do so with the supervision and permission of a parent, guardian, or ward.

Can we deem you to have accepted?

By using our website or interacting with us, we deem you to have read, understood, accepted, and agreed to be bound by all its terms.

What are your obligations?

You may only send us the personal information of another data subject where you have their permission to do so. By sending us your personal information we accept that this is with your consent and understanding of the terms.

Changes to the policy

Changes may occur from time to time. We will notify you of any changes by placing a notice in a prominent place on the website or sending you an email detailing the changes that we have made and indicating the date they were last updated. If you disagree with the changes, we request that you stop using the website, making donations, or otherwise interacting with us. Continuing to use our website, shall be construed as your deemed acceptance of the changed terms.

Collection of data

On registration

Upon registration on our website, you will not be anonymous to us. Registration provides us with certain personal information which is uniquely identifying to you.

This personal information will include:

- name and surname
- email address
- telephone number
- your company name, company registration number, and VAT number; (if applicable)
- your postal or street address; and (if applicable)
- your username and password.

We will use this personal information to fulfil your account, provide additional services and information to you as is reasonably appropriate and for any other purposes set out in this policy.

Why do we collect certain information when you register on our website?

To enable you to donate:

We will collect certain personal information from you when you fund or donate to us including when ordering goods from the website.

To enable you to receive goods or services as our beneficiary:

We may require that you voluntarily provide us with additional information to allow us to fulfil an order for goods and services, which includes your participation in our events and campaigns.

What information is collected when you browse our website?

To improve your experience on our platform, our systems automatically collect information such as:

IP addresses, browsing habits, click patterns, version of software installed, system type, screen resolutions, colour capabilities, plug-ins, language settings, cookie preferences, search engine keywords, JavaScript enablement, the content and pages that you access on the website, and the dates and times that you visit the website, paths taken, and time spent on sites and pages within the website (usage information). Please note that other websites visited before entering our website might place personal information within your URL during a visit to it, and we have no control over such websites. Accordingly, a subsequent website that collects URL information may log some personal information.

What is the Purpose for collection of data?

We may use or process any goods or services information or optional information you provide to us for the purposes you indicated when you agreed to provide it to us. We generally collect and process your personal information for various purposes, including:

- funding purposes
- goods or services purposes
- marketing purposes
- business purposes
- legal purposes

Why must you consent to the collection of this data?

- The law demands that the user consent, under applicable laws
- As you will be providing us with any registration information or optional information.

Use of this website

Our obligations

We may use your personal information to fulfil our obligations to you, including informing you about upcoming events and our goods or services.

Messages and updates

We may send you administrative messages and email updates to you about the website and our operations. In some cases, we may also send you primarily promotional messages. You can choose to opt out of promotional messages.

Specific content

While you log into the website, we may display relevant information based on your personal information. In a completely automated process, computers process personal information and match it to related information.

Disclosure

Sharing

We may share your personal information with third parties to fulfil our obligations to you, among other purposes.

Regulators

We may disclose personal information to third parties if required for legal reasons.

We will not sell your information

We will neither sell nor disclose your personal information to anyone except as provided in this privacy policy.

Employees

We may need to disclose personal information to our employees that require personal information to do their jobs. These include our responsible management, human resources, accounting, audit, compliance, information technology, or other personnel.

Change of ownership

If we change ownership, or a merger with, acquisition by, or sale of assets to another entity, we may assign our rights to the personal information we process to a successor, purchaser, or separate entity. We will disclose the transfer on the website. If you are concerned about your personal information migrating to a new owner, you may request us to delete your personal information.

Security

We take the security of personal information very seriously. Our hosting company will host our website in a secure server environment that uses a firewall and other advanced security measures to prevent interference or access from outside intruders. We authorise access to personal information only for those employees who require it to fulfil their job responsibilities. In addition, we implement disaster recovery procedures where appropriate.

Accurate and up to date

From time to time, we may request you to update your personal information on the website. You can review or update any personal information that we hold by accessing your account online, emailing us, or phoning us. You acknowledge that where you are unable to help us update your personal information, we may interact with someone acting on your behalf to do so. Please note that to better protect you and safeguard your personal information, we take steps to verify yours or the identity of the person acting on your behalf before granting you access to your account or making corrections to your personal information.

Retention

We will only retain your personal information for as long as is necessary.

Transfer to another country

We may transfer your personal information outside the country in which it was collected to a foreign country.

You can update or remove the data you have provided us with.

You may choose to update or remove the personal information you have submitted to us.

Limitation of liability

We are not responsible for, give no warranties, nor make any representations regarding the privacy policies or practices of linked or any third-party websites.

Got Enquiries?

If you have any questions or concerns arising from this privacy policy or how we handle personal information, please contact us at southafrica@od.org.